

Please fax back to: **(780) 469-4475**
 OR Sign, scan and email in PDF form to:
info@virgintechnologies.com



iDIRECT EVOLUTION

Customer Information

Name/Company:		Phone:	
Street:		Fax:	
City: Calgary	State/Prov: AB	Postal/Zip: T28 2T4	Country: Canada
Company Contact:		Phone:	
Email (For Invoicing & Communication):			

Installation Information

If Installation location is different from above address, please specify:

Street: N/A		City:	
State/Prov:	Postal/Zip:	Country: Canada	Phone:
Latitude:	Longitude:	Expected Start Date:	

Pre-Authorized Payment (N/A – billed monthly by invoice)

I authorize Virgin Technologies Inc. to debit the amount due each month from my Credit Card:

Mastercard Visa Amex CVV Code: _____

Credit Card #:	Expiry Date:
Name on Card:	
Authorized Signature (for payment): _____	

Preferred Satellite

Please select the satellite you would like to subscribe to: **N/A**

Galaxy 16 Other

Airtime Packages

Please select an Airtime Package below (Minimum 2 yr term): 2 Year Term / Bill Monthly Including Support

Package	Download Speed (up to)	Upload Speed (up to)	Monthly Volume Guarantee* (Usage)	Price (Monthly Term)
<input type="radio"/>				
<input type="radio"/>				
<input type="radio"/>				
<input type="radio"/>				

The following additional fees apply: \$150.00 /yr Industry Canada Licensing Fee, \$150.00 System Access Fee

* Additional GB Usage - \$125.00 /GB

Service & Support Options

We offer the following Enhanced On-Site Service Plans. Please select one, if applicable:

Plan	Service Level	Days per Week	Hours per Day	Price (1 Yr Term)
<input type="radio"/> Critical Service	4-Hr Response	365 Days/Yr	24 Hours/Day	\$1800/yr

(Response times commence when Call Centre issues On-Site Service Work Order. Service includes parts and labour for repairs resulting from normal equipment use and instituting repairs to equipment by adjustments and/or parts replacement of Virgin Technologies' customer premise equipment (CPE) which is under manufacturers warranty. If access to the site is not available for any reason outside of the technician's control then service will be provided on a best efforts basis. Travel expenses to Customer's site are NOT included and will be charged separately.

Notices & Disclaimers

- All services are subject to a minimum 1-yr service term from the date of activation. The Communications Service offerings are priced as a flat fee per month with a Monthly Volume Guarantee (MVG) as defined above. Virgin Technologies reserves the right to limit users to the applicable MVG ordered, in the event that it deems the excess usage to unduly congest the network.
- The Communications Services offered hereunder are designed for end-user Internet access including email and web browsing. The Communications Services are not to be used for network infrastructure or media intensive content. Virgin Technologies reserves the right to limit or deny access for higher usage applications including, but not limited to: Web hosting, streaming services, backbone connectivity, Internet POP connectivity, peer-to-peer file sharing, constant bit rate services.
- Virgin Technologies reserves the right to limit or deny access to traffic generated by malicious applications including but not limited to: Computer or network viruses, Trojan horses, Denial of Service attacks.

By signing this document, I confirm that the above information is accurate and I agree to the Virgin Technologies Terms & Conditions attached hereto.

Customer Signature

Date

Print Form